

2012 – 2015

STRATEGIC PLAN



LONE STAR
COLLEGE



A MESSAGE FROM OUR CHANCELLOR



Greetings!

Lone Star College System continues to evolve and to experience phenomenal growth.

Because of the foresight of the LSCS Board of Trustees to propose a bond election in 2008—which voters approved by a large margin—new facilities are opening this year on each LSC campus, to better accommodate much of that growth and provide even better service to our students, faculty, staff and community.

We've made great progress since the 2009 – 2011 Strategic Plan was put before you. During that time, a number of significant events have occurred which continue to position Lone Star College as a national leader in educational initiatives. LSCS was selected by the U.S. Department of Education to host a regional Community College Summit, which was held at LSC-University Park earlier this year. Attendees at this prestigious event, who traveled from 11 states throughout the southwest United States, contemplated the issue of community college transfer. Our partnerships with a number of four-year universities place LSCS at the leading edge in providing seamless transfers for students. LSCS was also selected by the Bill & Melinda Gates Foundation to lead a state-wide effort in Texas intended to significantly increase the successful completion rates of community college students. LSCS is the managing partner of a Texas alliance for this program that includes Alamo Colleges, Dallas County Community College District, El Paso Community College and South Texas College. This group represents more than 235,000 students, one third of all community college students in Texas. The initial Gates Foundation grant was for a one-year planning period, but once the Texas plan is approved, the project would potentially run for five years. Finally, LSCS is leading a coalition of seven community colleges in the College Credit for Heroes program, a \$3 million workforce development initiative. This program is designed to recognize the exceptional knowledge and skills gained by military service members and award them college credits for their military experience, allowing these veterans to more easily re-enter the workforce.

These great accomplishments are but a sampling of the efforts of the entire Lone Star College family along with the well-crafted mission, vision, and goals and objectives that have provided a strategic roadmap for our continuing focus on student success and achievement.

The exciting LSCS journey continues as we move forward with the 2012 – 2015 Strategic Plan, again the result of long hours by many of you on the planning committee. Outcome measures will be articulated as they have been in the past for each of the 10 goals and 51 objectives, to qualify our performance and measure our achievements.

Lone Star College continues to garner worldwide accolades as a high-performing and innovative college system. This is an opportune time in the history of this storied college system to build upon that distinction as an education leader.

We are Lone Star!

A handwritten signature in blue ink that reads "Richard Carpenter". The signature is fluid and cursive, with a long, sweeping underline.

Richard Carpenter
Chancellor

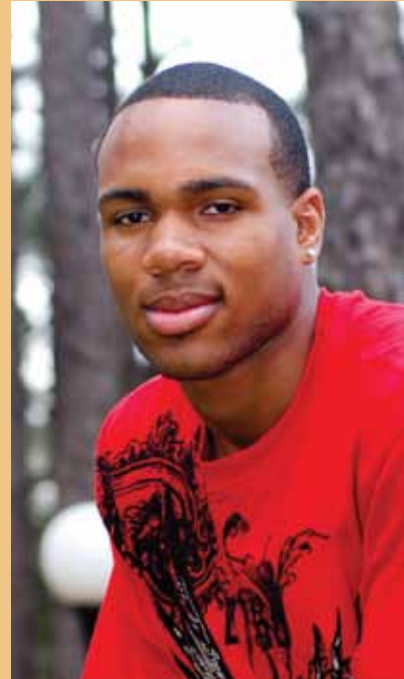
OUR VISION AND MISSION

VISION



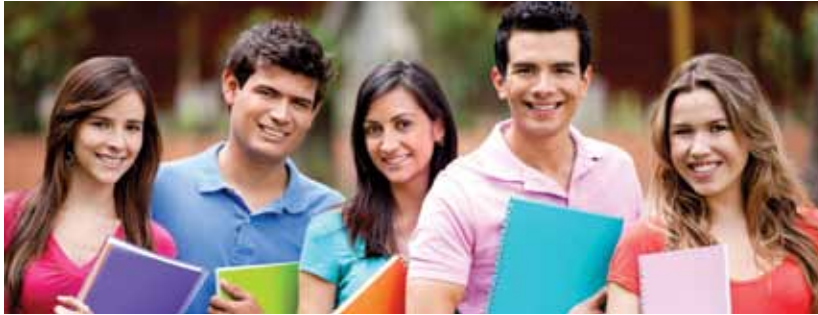
Lone Star College System is recognized globally as the premier community college for student success, innovation and partnerships.

MISSION



Lone Star College System provides comprehensive educational opportunities and programs to enrich lives.

OUR VALUE STATEMENTS



Affordable Access

We believe that the Lone Star College System provides an affordable and accessible educational experience which meets the needs of its diverse communities.

Building Communities and Partnerships

We believe that the Lone Star College System is the catalyst for promoting a seamless educational journey and for nurturing the intellectual and cultural life of the community.

Commitment to International Education

We believe that the Lone Star College System demonstrates its commitment to international education by embracing multiple perspectives, promoting understanding and educating students to become contributing members in a culturally and ethnically diverse world.

Communication

We believe that the achievement of the Vision and Mission of the Lone Star College System requires an effective system of communication among both internal and external constituencies.

Diversity

We believe the Lone Star College System provides an inclusive learning and working environment for our diverse students, faculty, administrators and staff and that our System programs, services and personnel reflect the communities we serve.

Economic and Workforce Development

We believe that the Lone Star College System serves as the critical link for economic and workforce development to provide prosperity through partnerships with business, government and community organizations.

Ethics/Integrity

We believe that it is essential that all Lone Star College System employees adhere to the highest standards of ethics and integrity.



Evaluation/Accountability

We believe that it is essential that the Lone Star College System employ data-supported decision making and regularly assess the impact and outcomes of our efforts for continuous improvement.

Human Resources

We believe that the most important resources of the Lone Star College System are the individual faculty and staff members, who are entitled to a supportive collegial work environment which rewards excellence and innovation, creates opportunities for professional development, fosters meaningful involvement in shared governance and provides excellent compensation.



Leadership

We believe that the Lone Star College System, building on a solid foundation of growth and service, is a recognized leader in the community college movement, making important contributions to the profession through partnerships, innovation, scholarship, creative services and integrated technologies.

Learning Environment

We believe that the Lone Star College System is a dynamic learning environment, distinguished by academic freedom and excellence in teaching, allowing citizens to develop to the full extent of their ability, to succeed in a competitive work environment and to be effective lifelong learners.



Stewardship

We believe that the Lone Star College System is committed to rigorous stewardship of the resources entrusted to its care to ensure maximum benefit for the community.

Technology

We believe that technology is a critical resource in supporting and achieving instructional, operational and strategic goals of the Lone Star College System.

OUR FRAMEWORK



GOAL 1

INCREASE COMPLETION AND ACHIEVEMENT OF ALL STUDENTS.

- 1.1 Strengthen all academic and student support services.
- 1.2 Focus on discipline-specific advising opportunities.
- 1.3 Develop a method to track student goals and completion.
- 1.4 Strengthen clarity of degree program course requirements.



GOAL 2

PROVIDE HIGH QUALITY ACADEMIC INSTRUCTION.

- 2.1 Maintain faculty driven academic review process of programs.
- 2.2 Make accountability and performance transparent to stakeholders.
- 2.3 Maintain high academic standards.
- 2.4 Enhance community service learning programs.
- 2.5 Develop faculty driven outcome assessment.



GOAL 3

PROVIDE QUALITY STUDENT FOCUSED SERVICE.

- 3.1 Strengthen student orientation programs.
- 3.2 Improve visibility of student and on-line support services.
- 3.3 Enhance student service assistance to speakers of other languages.
- 3.4 Promote student engagement and connectivity.
- 3.5 Enhance quality and visibility of extra-curricular and student organizations across the system.
- 3.6 Strengthen career and job placement services for students.



GOAL 4

MAINTAIN AFFORDABILITY AND ACCESSIBILITY.

- 4.1 Deliver quality education to the regional and global workforce.
- 4.2 Expand flexible class offerings.
- 4.3 Increase opportunities to diverse populations in the region.
- 4.4 Promote financial aid and scholarship opportunities to students.
- 4.5 Provide high-quality facilities convenient to all students.

OUR FRAMEWORK



GOAL 5

RECRUIT AND RETAIN TALENTED FULL AND PART-TIME FACULTY, ADMINISTRATORS AND STAFF.

- 5.1 Strengthen system-wide orientation programs for all employees.
- 5.2 Expand active mentoring and professional development programs for all employees.
- 5.3 Foster a culture of feedback and continuous performance improvement.
- 5.4 Provide employee compensation package competitive with benchmark employers.
- 5.5 Promote an inclusive workplace that celebrates and values all.
- 5.6 Maximize human resources to achieve system mission and goals.



GOAL 6

ENHANCE INTERNAL AND EXTERNAL SYSTEMS OF COMMUNICATION.

- 6.1 Promote electronic communications.
- 6.2 Strengthen interpersonal communication within system.
- 6.3 Continuously improve LSCS website.
- 6.4 Maintain a consistent emergency/crisis notification and response plan.
- 6.5 Continue LSCS brand to improve system recognition, cohesion and pride.
- 6.6 Promote system-wide connectivity.



GOAL 7

STRENGTHEN EFFICIENCIES IN OPERATIONS.

- 7.1 Refine business procedures across system.
- 7.2 Increase revenues and decrease costs.
- 7.3 Maximize efficient use of state, local, and federal funds.
- 7.4 Identify resources for innovative projects.



GOAL 8

DEVELOP AND SUSTAIN MUTUALLY BENEFICIAL PARTNERSHIPS.

- 8.1 Strengthen relationships with local, national, and global profit and non-profit entities.
- 8.2 Engage in partnerships to develop programs in existing and emerging career areas.
- 8.3 Promote enrollment in technical programs to meet projected workforce needs.
- 8.4 Expand relationships with P-12 to inspire/promote postsecondary education.

OUR FRAMEWORK



GOAL 9

LEVERAGE TECHNOLOGY TO INCREASE AND ENHANCE EDUCATION, OPERATION, AND INNOVATION COMPETITIVENESS.

- 9.1 Expand IT security initiatives, procedures, and awareness.
- 9.2 Develop a System-wide strategic plan for LSC-Online.
- 9.3 Create a technology training guideline for faculty, staff, and students.
- 9.4 Improve and increase IT resources that enable agility and innovation.
- 9.5 Expand access to new and emerging technologies.
- 9.6 Recruit and retain talented IT professionals to increase technology effectiveness, efficiency, and value.



GOAL 10

PLAN AND MANAGE SUSTAINABLE QUALITY GROWTH.

- 10.1 Build innovative, environmentally sustainable learning facilities.
- 10.2 Strengthen security measures across system.
- 10.3 Promote facility management to support growth.
- 10.4 Maximize efficient utilization of space.
- 10.5 Continuously monitor trends to anticipate growth.

ABOUT LONE STAR COLLEGE



Each employee at Lone Star College represents a LSC promise to help people improve their lives through training and education.

That promise becomes an integral part of the LSC brand and reputation. The brand of Lone Star College is not just a logo, a design or a color scheme. It is how a phone gets answered, how an employee treats a student, how a course is taught and how a student advisory session is conducted. It's all of these things and more.

The system's six colleges—LSC-CyFair, LSC-Kingwood, LSC-Montgomery, LSC-North Harris, LSC-Tomball, and LSC-University Park—provide educational excellence for students of all ages with a multitude of educational needs. Through its progressive partnerships with four-year universities, LSCS can also offer seamless opportunities to obtain bachelor's and master's degrees at one of its two University Centers.

As the largest college system in the greater Houston area and the fastest-growing in the state of Texas, Lone Star College is well-positioned for even more growth. But accomplishing the goals, mission and vision of Lone Star College requires input and participation by the entire Lone Star College family. The Lone Star College reputation depends on it.



**No wonder 85,000
students choose us.**



LSC-CyFair

9191 Barker Cypress Rd.
Cypress, TX 77433-1383
281.290.3200



LSC-Kingwood

20000 Kingwood Dr.
Kingwood, TX 77339-3801
281.312.1600



LSC-Montgomery

3200 College Park Dr.
Conroe, TX 77384-4500
936.273.7000



LSC-North Harris

2700 W.W. Thorne Blvd.
Houston, TX 77073-3499
281.618.5400



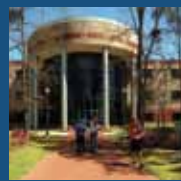
LSC-Tomball

30555 Tomball Parkway
Tomball, TX 77375-4036
281.351.3300



LSC-University Park

20515 SH 249
(SH 249 and Louetta Road)
Houston, TX 77070-2607
281.290.2600



**LSC-University Center
at Montgomery**

3232 College Park Dr.
The Woodlands, TX 77384-4500
281.618.7140



**LSC-University Center
at University Park**

20515 SH 249
(SH 249 and Louetta Road)
Houston, TX 77070-2607
281.290.2600

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