

# IN CASE OF EMERGENCY



Police Department

## REMAIN CALM AND FOLLOW THESE INSTRUCTIONS

### FIRE

- Activate the nearest fire alarm
- Call 9-1-1, if possible, and then call Ext. 5911 or 281.290.5911
- Knock on doors and yell "Fire" as you exit the building. Close doors as you leave
- **DO NOT USE THE ELEVATORS**
- Evacuate and move away from the building

### SUSPICIOUS PERSON / OBJECT or ACTIVE SHOOTER

- **RUN (EVACUATE)**
  - Have an escape route and plan in mind
  - Leave your belongings
  - Keep your hands visible
- **HIDE (TAKE SHELTER)**
  - Hide in an area out of view
  - Block entry to your area
  - Silence your cell phone
- **FIGHT (TAKE ACTION AS LAST RESORT)**
  - Only when your life is in imminent danger:
  - Attempt to incapacitate the person
  - Use physical aggression; throw items at the person

### BOMB THREAT / EXPLOSION

- If you receive a bomb threat, get as much information from the caller as possible
- Call Ext. 5911 or 281.290.5911 immediately
- Do not touch or move any suspicious objects
- Clear the area. As you evacuate, look around for anything suspicious

### HAZARDOUS MATERIALS

- If an emergency develops or anyone is in danger, call Ext. 5911 or 9-1-1
- Move away from the hazard to a safe location
- Follow the instructions of emergency personnel
- Alert others to stay clear of the area
- Notify emergency personnel if you have been exposed to or have information on the hazard

### MEDICAL ALERT

- Call Ext. 5911 or 281.290.5911 immediately
- Clear the area around victim
- Stay with the victim until medical assistance arrives, if possible

### SEVERE WEATHER

- Listen for alerts and monitor campus displays
- Monitor local TV or radio stations (**KTRH 740 AM** or **KUHF 88.7 FM**) for emergency updates
- Check LoneStar.edu for updates
- Stay away from windows, doors, and openings
- Move away from low-lying areas
- Evacuate immediately, if advised
- Do not return to affected areas until it is safe

### POWER FAILURE

- Provide assistance to others, if necessary
- Move cautiously to a lighted area. Exits may be indicated by lighted signs
- Turn off lights and unplug electrical equipment
- Stay away from downed power lines and broken tree limbs
- If trapped in an elevator, activate the call button for emergency assistance
- For local outages, contact your campus Facilities Department or Ext. 5911
- For information about a prolonged outage, check **LoneStar.edu** or call Ext. 5911

### CAMPUS WARNINGS

- Follow instructions and prepare to take action
- Monitor email and text messages through **LoneStarCollegeAlert** for updates
- Check LoneStar.edu for updates
- Keep your contact information current using My.LoneStar.edu
- Register for LoneStarCollegeAlert by visiting <https://lscsalert.LoneStar.edu>

### WHEN LAW ENFORCEMENT ARRIVES ON THE SCENE:

- Remain calm and follow officer's instructions
- Put down any items in your hands
- Raise hands and spread fingers
- Keep hands visible at all times
- Avoid quick movements toward officers
- Avoid pointing, screaming or yelling

#### Information to provide:

- Location of incident, suspicious person, or object
- Number of people, if more than one
- Physical description of anyone involved
- Number and type of weapon used
- Number of potential victims at the location

**Lone Star College POLICE/MEDICAL: Ext. 5911 or 281.290.5911**  
**FIRE: 911, and then Ext. 5911**

# Campus Safety RESOURCES



Police Department

## REMAIN CALM AND FOLLOW THESE INSTRUCTIONS

Lone Star College is committed to providing you a safe environment in which to learn, study, and work. And, as a member of this campus community, each of us has a personal responsibility to be prepared, to be informed, and to have a plan in the event of an emergency situation. To this end, below are key campus safety resources for you to review.

### Surviving an Active Shooter Event: Run. Hide. Fight.

This six-minute video about Surviving an Active Shooter Event was produced by the City of Houston and Homeland Security.

[To watch the video click here.](#)



*Run*



*Hide*



*Fight*

### Emergency Quick Guide

Please review the "IN CASE OF EMERGENCY" quick guide below, which can also be printed for your reference.

### Social Media

During high alert situations or when campus closures are a possibility, [LoneStar.edu](#) and Lone Star College social media channels such as [Twitter](#) and [Facebook](#) will display notifications, instructions, and updates with the latest status information.



### [Click here to send us crime tips!](#)



Do not use for crimes in progress.

**For crimes in progress  
call 281.290.5911.**

### LoneStarCollegeAlert

LoneStarCollegeAlert is used to immediately contact you during urgent or emergency situations by sending messages to your email account and cellphone. You will automatically receive alerts to your [LoneStar.edu](#) email address, but to receive emergency text messages to your cell phone, you must login to [myLoneStar](#) and update your official student or employee personal information record with your cellphone information. [Click here for directions.](#)

### Important Numbers



Fire  
**911**

On-Campus Phone  
**5911**

24-hour Police Dispatch  
**281.290.5911**

For safety information and access to Police Department web services, visit: [LoneStar.edu/Police](#)

### Safe Walk

From dusk to dawn a campus officer can provide a safe escort from anywhere on campus to your vehicle.

**Call 281.290.5911**

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